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**Materials Engineering & Testing
a Rockwood Company**

ISO 9001:2000

December 19th, 2006

To Sophia Zhou:

I wanted to let you know how much I appreciated your help during the sale and purchase of my home in Richmond.

You handled all the regular functions expected of a realtor and did a lot more for me to make this a pleasant experience. I appreciated your assistance in arranging house cleaners, meeting my repair man to complete some small repairs while I was out of town on business.

In addition to this you helped arrange access to the purchased residence, prior to the possession date, for the purposes of completing room measurements for flooring and furniture. I owe you a great deal of gratitude for providing me with this level of service. I would highly recommend you services to anyone that is considering a real estate transaction.

Regards,



Gerry Sieben
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